

Redirect Health Activation Process



Thank you for enrolling with Redirect Health! You are almost done. Now you just need to activate your medical record so we can get started providing you with healthcare services as soon as possible.

Select Family Members to Activate



John Smith	Primary	Pending	Activate
Jane Smith	Spouse	Pending	Activate
John Smith Jr.	Child	Pending	Activate

STEP 1

1. **Click the activation link** provided in the text to the primary member
2. Enter the primary member's date of birth
3. **Click Get Started**
4. Select the **first person** here that you would like to activate
5. **Click Activate**

STEP 2

1. On this screen select all of the health conditions that apply to the selected member
2. If applicable, enter any other health condition details in the box below
3. **Click Next**

Do any of the following Health Condition(s) apply to **John Smith**?

☒ Diabetes	☐ High Blood Pressure	☐ Cancer
☐ Opioid Use	☐ Mental Health	☐ Asthma
☐ None		

Other Details

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STEP 3

1. If selected member is not taking any medications currently, **Click No Medication - Continue**
- OR
2. If the selected member is taking medications currently, enter details here
3. **Click Add Medications**
4. Enter medication name, dosage, and next refill date
5. **Click Add** continue until all medications are added
6. **Click Next**

Medication Details

Are there any Medication(s) that John Smith is currently taking?

[Add Medication](#) [No Medication - Continue](#)

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Doctor Details

Has John Smith been seen by any Doctor(s) in the last 6 months?

Including primary care, pediatrics or family medicine.

Add Doctor

No Doctors - Continue

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STEP 4

1. If the selected member has not been seen by a doctor in the last 6 months **Click No Doctors - Continue**
2. If the selected member has been seen by a doctor in the last 6 months **Click Add Doctor**
3. Enter doctor's name, specialty, location, phone, and date of next visit if applicable
4. **Click Add** and Continue until all doctor's are added
5. **Click Next**

Appointment Details

Does John Smith have any upcoming appointments?

Add Appointment

No Appointments - Continue

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STEP 5

1. If selected member does not have any upcoming appointments **Click No Appointments - Continue**
2. If selected member has any upcoming appointments **Click Add Appointment**
3. Enter visit reason, date and time, and provider
4. **Click Add** and continue until all appointments are added
5. **Click Next**

Is there anything else about John Smith's health history you would like to share? If so, please explain below:

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STEP 6

1. If there are any additional comments in regards to the selected member's health history you can enter them here
2. **Click Next** to complete the selected members activation
3. If you have additional members to activate you will be taken back to the beginning to go through the process for the additional member. Refer to the above instructions for each member.

Thank you for completing your enrollment! Your medical record is set up with our team and will help you make your first call to us as seamless as possible! If you need care, simply download the Redirect Health Member App at RedirectHealth.com/app and schedule a call or you can call us at **888-407-7928**.